

Making the Line Clear: Lessons Learned about Educating on a Referendum

Keep San Diego Moving Forward





August 2, 2016



Today's Presenters

- Mark McLaren, HDR
- Jeff Boothe, Boothe Transit Consulting
- Jill J. Quigley, AICP, HDR



Today's Agenda

- What Other MPOs Have Done
- Addressing Opposition
 - Interactive Session
- Education vs. Advocacy
 - Interactive Session
- Key Points of Building Support



Other MPO Efforts

Hillsborough MPO SANDAG MAG



Hillsborough MPO – Tampa, FL

- Ballot Measure was November 2010
- MPO Produced:
 - Newspaper Insert
 - Fact Sheets
 - Presentations
- ALL Materials Focused on Plan



Hillsborough MPO - Examples

How much will all of this cost?

The projects we estimate as affordable will cost \$12 billion to build. While that cost seems high, it will be paid for over a 25-year period, spreading the cost over time. However, the cost of not making these improvements is even higher because our needs will continue to grow as gridlock affects our commun

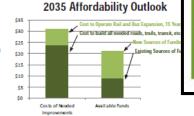
Where will the money come from?

There are several federal programs that provide funding for major transportation and transit projects, b

to qualify for this funding we must be willing to pay for some of it ourselves. Hillsborough County already has a way to pay for many of our needs. including impact fees, fuel taxes, and the Community Investment Tax. But even with all the funding available, there is still a significant shortfall.

One potential additional local revenue source could be a penny sales tax.

The sales tax is proposed to be raised from 7¢ on the dollar to 8¢ to help fill this gap. Across the southern US, cities



that have made a rail investment, including Atlanta, Charlotte, Dallas, Houston, Phoenix, San Diego, and Sacramento, all have local tax rates at 8¢ to 8¾¢ on the dollar. Many also have a state income tax, which Florida does not.

A 1¢ sales tax would cost a 3-person family household with an average income about \$142 per year. An average single person – these make up 29% of our county's households – would pay

The 1¢ sales tax is not levied on some essential items such as groceries and medicine. It is also capped on big-ticket items such as a car or boat, at \$50 maximum for a 1¢ sales tax. Tourists and commuters from other counties will also contribute

How would the sales

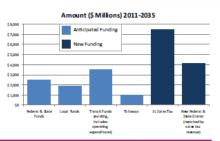


tax funds be spent?



Historically, Florida has received only 63¢ for every \$1 in gas taxes paid to Washington, DC for major transit projects. The remaining 37¢ is being \$4,000 used to build transit projects in other \$7,000 states. Currently, the balance is being spent building transit systems for other states.

A sales tax is estimated to generate about \$7 billion by 2035—but we think it can bring in another \$3-4 billion which would not otherwise be available to Hillsborough County. How? Every \$1 of sales tax money can leverage about 50¢ in new federal and state grants.

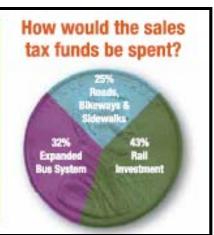


2035 Plan - A Transportation Vision for Hillsborough County | www.mpo2035.org | 5

A 1¢ sales tax would cost a 3-person family household with an average income about \$142 per year. An average single person these make up 29% of our county's households – would pay about \$85

Estimates based on RS to tables which trainally do not take big-ticket our chases into account.

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Hillsborough MPO

SpeakUpBroward.org

SANDAG – San Diego, CA

- Working on Current Ballot Measure for November 2016
- Materials Produced:
 - Vision PlanPresentations
 - VideosTelephone Town Hall Meetings
 - WebsitePriorities Survey



SANDAG Examples











Creating Local Jobs

The ballot measure could create thousands of jobs in the San Diego region. For every \$1 billion invested from this measure, 11,100 jobs will be created1. These jobs result in \$730 million in wages and salaries, and add \$1.5 billion to our Gross Regional Product

For each \$1 billion invested in local transportation and infrastructure improvements through the measure, 6,900 direct jobs and 4,200 supporting jobs will be created:



Direct Jobs



Supporting Jobs





SANDAG Ballot



MAG – Maricopa Association of Governments, Phoenix, AZ

- 2004 Proposition 400 to Extend Sales Tax to Support Transportation Improvements
- MAG Led Planning Process
- Included Regional and City Projects



January to August 2004

- Lobbied Legislature for the Proposition to be Added to the Ballot. Passed House 50-8 and Senate 25-3
- Began Fundraising Effort
- Presented to Hundreds of Organizations to Increase Public Awareness and Gain Support
- Gathered Over 5,000 Individual Supporters



August/Early Sept. Launch

- Launched Commercials During Republican Convention Coverage
- Post-Primary Kick-Off Press Conference Displaying Regional Support on Sept. 8th
- Launched Outdoor Campaign and Initial Voter Contact via Mail
- Launched Yeson400.com with Interactive Maps

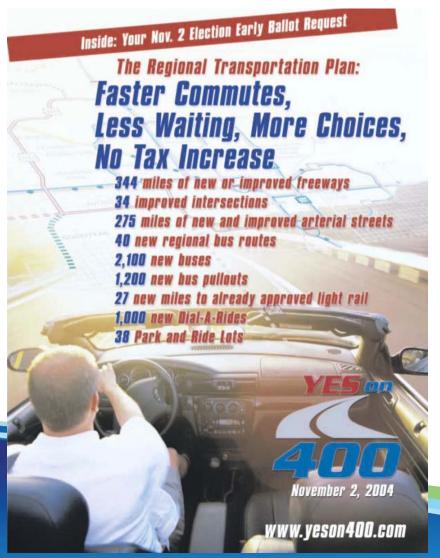


Team Structure

- Consultants Strategy, Coordination, Lobbying, Media Outreach, Grassroots Coordination
- Business Leaders Fundraising, Speaking Events, Lobbying
- Citizens Speaking Events, Volunteer Opportunities, Media Outreach



Outreach Materials



General Election: Tuesday, November 2, 2004

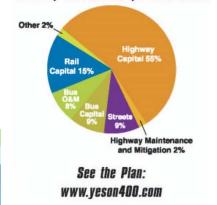


The Regional Transportation Plan:

- 344 lane-miles of new or improved FREEWAYS
- 34 new or improved INTERSECTIONS
- 235 lane-miles of new or improved STREETS
- ◆ 40 new regional BUS ROUTES
- 2100 new BUSES
- ◆ 1,200 New BUS PULLOUTS
- 27 new miles to the already approved LIGHT RAIL system
- 1,000 DIAL A RIDES
- **◆ 38 new PARK AND RIDE Lots**

The fully-funded Plan means faster commutes, less waiting , more choices

How Prop 400 uses transportation dollars:



SpeakUpBroward.org



Addressing Opposition



Center for Transportation Excellence

- Established in 1996 to Win Surface Transportation Elections
- Formed by APTA, Parsons Brinckerhoff, Surface Transportation Policy Partnership and New Starts Working Group
- Success Rate is Now 75-80%

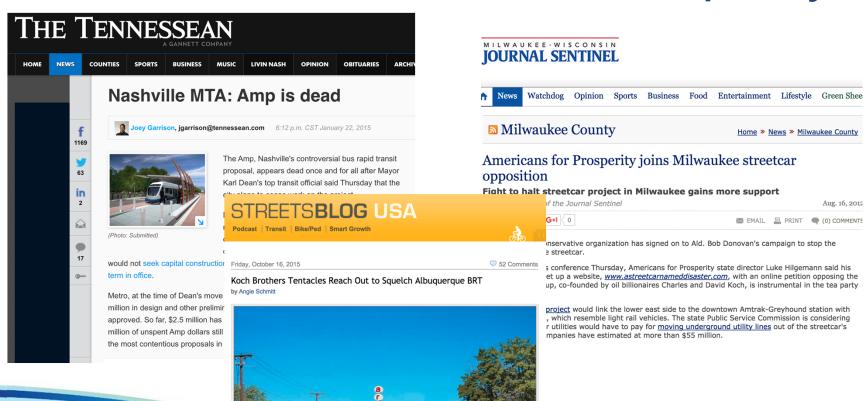


Center for Transportation Excellence

- Project Critics the Early Years
 - Opposition Came Largely from Libertarians
 - Knew Our Opponents Wendell Cox,
 Randall O'Toole, etc.
 - Engaged in Largely "Drive By" Attacks on Projects



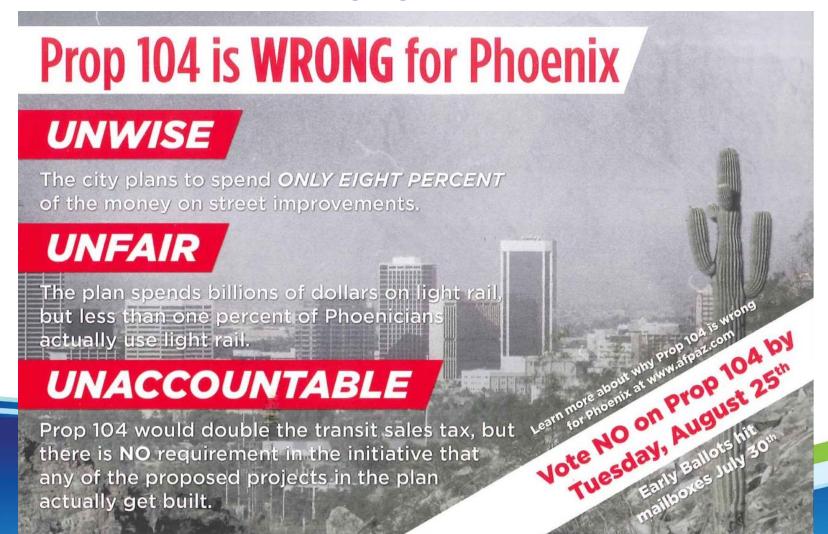
Rise of Americans for Prosperity





Albuquerque, like many cities, is looking at bus rapid transit as a cost-effective way to improve mobility and create a more walkable city. Its BRT plan calls for frequent service on a center-running bus lane along Central Avenue, the city's busiest bus route, which passes through the heart of downtown.

More AFP





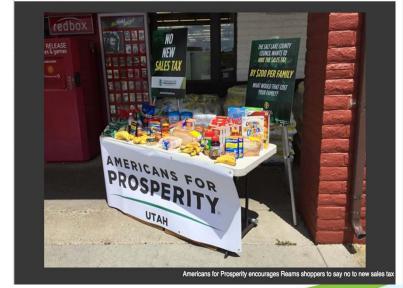
More AFP

- Tax Cost Per Resident \$50
- Handing Out Gift Cards for \$50
- Simple But Effective Tactic to Make Point

Americans for Prosperity encourages local shoppers to stand up to possible sales tax increase

By Glen Mill







Not Exactly a "Local" Campaign



Americans for Prosperity 2111 Wilson Blvd #350 Arlington, VA 22201-3097



Typical Approaches

- Opposition Will Define Vote in Big, Visual Arguments - Break Down When Analyzed
- Seek to Distract Message With Red Herrings
 - Phoenix Sales Tax Vote on Transportation
 Became Vote on Shortchanging School Funding
 - Pit Fire and Police Spending Against Transportation



Responding to Critics

- Must be Prepared as Attacks Will Come
 - Respond Quickly or Public Will Believe Criticisms
- Speaker's Bureau
 - Elected Officials
 - Business Leaders
 - Citizens That Speak to Key Issues of Campaign



Focus on Middle

- Target the Persuadable Voter
 - Educate the Middle 30%
 - Turn Out the 30-40% of Supporters
 - Negate the Arguments of the Other 30%
- Don't Waste Monies on the Negative 30%



Win on Your Own Terms

- Get Out Early with Message
- Consistent Message Values Based
- Cast Vision for Future of Broward County
- Frame Cost in Terms Voters Understand
 - What's In It For Me?
 - How Does It Affect Me/My Children?



Champions

- Public Expects Elected Officials to Support Tax
- Business Community
- Identify Key Supporters Through Outreach
- Grassroots/Social Media



Media

- Buying Time on TV and Radio Expensive in 2016
 - Federal Elections Drive Up Cost and Limit Availability
- Social Media Opponents Will Use it to Drive Home Points
- Unearned Media Debate on Talk Shows



Interactive Session

- What opposition have you experienced?
- What groups do you know of in Broward?



Education vs. Advocacy



EDUCATION



Do you?

- Educate
 - Just the facts
 - No Adjectives
 - Black and white

- Advocate
 - Sell
 - Personalize
 - Elaborate









Interactive Session

 Short test to see if you can spot the difference between education and advocacy....



Ballot Language & Notice of Election

Ballot Language on November 2

Authorizes
Capital Metro
to provide
commuter rail
service on its
existing freight
rail line.

What Voters Will See:

THE OPERATION OF A FIXED RAIL SYSTEM BY CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY.

□ FOR

☐ AGAINST

Notice of Election Language

Describes starter rail line connecting to Rapid Bus and shuttle circulato bus system.

Ten new Rapid Bus routes serving major destinations.

Funding from
existing local
sales tax, plus _
matching funds
from federal
government.
No new taxes.

The purchase, acquisition, construction, operation and maintenance by Capital Metropolitan Transportation Authority of or relating to an urban commuter rail service between the Austin Convention Center and Leander, Texas, on an existing railroad line owned by Capital Metropolitan Transportation Authority. This starter urban commuter rail service is part of the All Systems Go Long-Range Transit Plan of Capital Metropolitan Transportation Authority that also includes hike and bike trails along some existing railroad right-of-way, expanded local and express bus routes, new Rapid Bus routes and high frequency shuttle circulators that together provide connections to rail stops, new transit centers, new park and ride facilities, as well as major destinations in the Austin area, and would be implemented with no new or increased taxes and no issuance of bonds.

Authorizes
passenger trains
on Capital
Metro's existing
freight line.

Provides for hike & bike trails on Capital Metro ra - right-of-way.

Includes twice as

Upgraded

passenger facilities for better
customer service.

The Capital Metropolitan Transportation Authority is not in the business of political advocacy and, in fact, there are legal limits on the ability of Capital Metro to use public funds for political advertising or advocacy. The materials presented here factually describe the future transportation atternatives including rail, which will be the subject of a referendom set for a November general election. It is our intent to provide general factual information about Capital Metro's proposed program in the greater Austin metropolitan area. This presentation is intended to better inform you about the transportation challenges facing this area and our efforts at Capital Metro to propose a future transportation system for its service area.





For more information:

Log onto capmetro.org
Request a presentation from our Speakers Bureau
Call our Go-Line at 474-1200

Capital Metropolitan Transportation Authority, 2910 E. 5th St., Austin, TX 78702





Willie Nelson

TRAFFIC'S SO BAD, I DON'T WANT TO GET ON THE ROAD AGAIN.

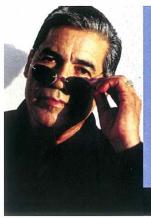
Get involved. | Capital Metro | 474-1200



Marcia Ball

STUCK IN TAILGATIN' AGGRAVATIN' TRAFFIC.

Get involved. | Capital Metro | 474-1200



Ruben Ramos

ME LA PASO ESPERANDO CUANDO ANDO MANEJANDO.

Get involved. | Capital Metro | 474-1200













"What's in it for me?"







"What is the plan?"





Accountability



"Can I trust you to use my taxes wisely?"



Focus on the Market



Talk to each audience on their terms



Neutralize the Opposition



Put a respected face on your message and respond.





Leadership



"Champions"





Viral Marketing and Social Media





Research is Vital



Know how your approach is going to be received before you put it out there.





Be Proactive With Crisis Communications



Between now and November 8, any communication is election communication.





Get on Message and Stay on Message



"What happens here, stays here."



In Summary

- Be Prepared for the Opposition
- Quick Responses Necessary
- Identify Champions
- Stick to the Facts
 - Talk about the projects or plan
 - Don't use adjectives



Thank You

